



LOURDES
Health Network

As spring approaches, you may reassess the resolutions you made with the best of intentions during the excitement of the New Year. Similarly, in this special 2007 Annual Report issue of *Lourdes Living*, we glance back at the years when the health network was new and the founding Sisters of Carondelet and a small staff of dedicated physicians resolved to meet community residents' health needs in a converted hotel.

Much has changed since then. The Lourdes medical staff has grown almost exponentially alongside the Tri-Cities community, and the technology available at Lourdes Medical Center has evolved to include some of today's most advanced innovations. The past three years in particular have brought unprecedented growth to the communities we serve, and we have begun a number of expansion projects that will enable us to meet the community's healthcare needs for years to come.

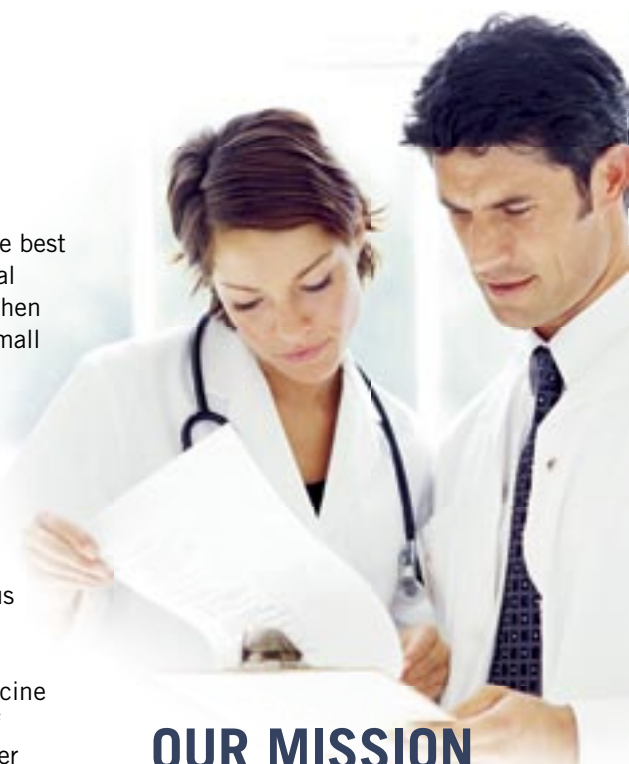
Two of the projects highlighted in this issue of *Lourdes Living* are the construction of a Women and Children's Center with a focus on family medicine in the heart of West Pasco on Road 68 and the expansion and renovation of our surgical services department. The Women and Children's Center will offer comprehensive imaging, family medicine, OB/GYN care, and several other specialties, providing convenient access to some of the services you need most. The surgical expansion project will increase the number of surgical suites, more than double same-day procedure areas, and accommodate leading-edge equipment that will help enhance outcomes for patients. For updates on these construction projects, turn to page 5.

After 91 years of service to the community, Lourdes' resolution to maintain our Mission is alive in everything we do. On pages 3 and 4, we focus on our history of caring for the community, the medical services we provided during the past year to underinsured and uninsured individuals and families, and a few of the ways we plan to keep the Lourdes legacy strong in the future.

Sincerely,

John Serle

John Serle, FACHE
President and CEO



OUR MISSION

Our Mission is an extension of the healing ministry of Jesus. We are called to serve our community, our patients, their loved ones, and our co-workers with respect, compassion, and care. We respond to the healthcare needs of the community in a Christian spirit. We strive for excellence in all we do.

2007

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Annual Report

Going Beyond Bricks and Mortar

Even during a year of unprecedented growth, Lourdes Health Network still believes that laying a foundation for quality care takes more than bricks and mortar.

"Fiscally strong and dedicated to providing high-quality health care in state-of-the-art facilities, Lourdes is poised to continue expanding to meet the community's evolving healthcare needs," says John Serle, FACHE, President and CEO of Lourdes Health Network. "As we grow, we know it is important to maintain a strong focus on our Mission and values."

The following expansions, expected to be completed in the coming year, will provide Pasco and the surrounding communities with advanced, comprehensive services delivered with the emphasis on personalized care that has become the Lourdes signature.



Family Care

The new Lourdes Women and Children's Center will provide specialized healthcare services in a family-practice environment.

"We envision that the new center will offer a one-stop shopping experience," says Barbara Mead, Vice President of behavioral health and physician clinics at Lourdes. "Families will be able to have their outpatient healthcare needs met in a central setting."

The broad spectrum of care available at the new center will include imaging, diagnostic testing, laboratory services, and several medical specialties. All of these services will be offered in a convenient location adjacent to Kania Clinic on Road 68 in Pasco.

Surgical Services

In what will be Lourdes' biggest project since the 1980s, Lourdes is expanding its surgical services department from five to eight surgical suites. Not only will the increased number of suites enable Lourdes surgeons to perform more operations on-site, but the larger operating rooms will also allow Lourdes to expand the range of surgical procedures offered. The spacious suites will enable surgeons to use computer-assisted navigation equipment

for greater precision during advanced procedures. For patients, this will contribute to excellent outcomes, easier recoveries, and better quality of life.

Moving Ahead

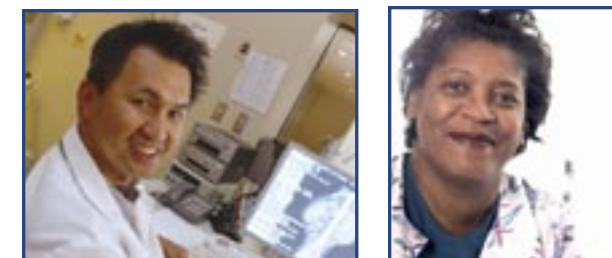
Continually looking for opportunities to improve existing programs, Lourdes plans to offer community residents expanded services in specialties such as OB/GYN and orthopedic care in the foreseeable future. The health network is also considering expanding services in gastroenterology, urology, and general surgery.

Staying Anchored

During this exciting period of expansion, Lourdes remains committed to its Mission of delivering medical care to the community. Over the past year, Lourdes has provided more than \$5 million in charitable and uncompensated health care to patients in the community who identify themselves as unable to pay for the care they receive. Lourdes also offers an income-based program to help provide the community's uninsured with access to health insurance.

"One of our strongest platforms is our firm belief that every person should have access to medical care," Serle says. "Our Mission has been at the forefront for 91 years and will always be at the center of our work."

For more information about the programs and services at Lourdes Medical Center, visit www.lourdeshealth.net.



"After completing one of the most successful years in our financial history, Lourdes Health Network continues to keep our Mission in mind by providing access to quality care for anyone in the community who needs our services."

—John Serle, FACHE, President and CEO of Lourdes

A YEAR IN NUMBERS FOR FISCAL YEAR 2007

Facts and figures alone don't tell the entire stories of the lives changed by the compassionate care available through Lourdes Health Network, but they do illustrate the past year's successes in providing quality health services to the community.

Total Amount of Charity and Uncompensated Care:

\$1,000,200 + \$6,735,000 = \$7,735,200

Cost of Public Programs:

\$1,285,000

Number of Lourdes Health Network Outpatient Visits:

117,373

Number of Emergency Room Visits:

25,345

Number of Admissions:

3,210

Number of Volunteers:

246

Number of Volunteer Hours:

36,654 hours for a value of \$678,610.58

A HERITAGE OF CARING

Lourdes Health Network's rich history of meeting the health needs of Pasco and the surrounding communities is more than 91 years young.

In 1916, the Sisters of St. Joseph of Carondelet transformed the Montana Hotel in Pasco into a hospital that had only 14 beds and no elevators. The hospital saw community members during the first two years but was thrust into a new role during the Spanish Flu epidemic of 1918, which claimed the lives of an estimated 20 million people worldwide. Because the hospital was overcrowded, patients were treated in the hallways.

Lourdes' commitment to caring for patients during the epidemic highlighted the hospital's importance to the community and inspired broader community interest in helping the hospital grow. In 1921, a new, larger facility opened, and Lourdes continued to expand.

Today, community members can expect advanced care and a continually evolving list of healthcare services delivered with the same compassionate spirit for which patients in years past depended on Lourdes.

For more information about the history of Lourdes Health Network, visit www.lourdeshealth.net.