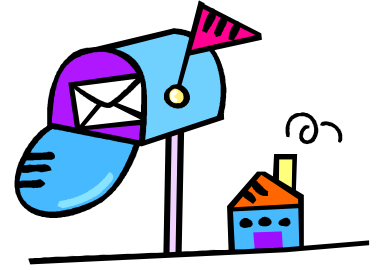


## AMERIPHARM AT-HOME: A PHARMACY AT YOUR DOOR

AmeriPharm At-Home is an easy-to-use pharmacy delivery plan that works through your insurance program. Use AmeriPharm At-Home for prescriptions you take regularly, both new prescriptions and refills. You can trust our experienced pharmaceutical experts and registered pharmacists to fill your prescriptions accurately, promptly and conveniently.



### To Use AmeriPharm At-Home

1. Obtain a prescription from your doctor. Your doctor can authorize a year's supply by specifying three refills on a 90-day prescription.
2. Complete the AmeriPharm order form included in this packet. Please include your home phone number as well as your e-mail address (if available) in the event we need to contact you about your order.
3. ***Include your doctor's original, handwritten prescription(s).***
4. Mail the prescription, completed order form and payment (check, credit card or money order) in the envelope provided.



### Remember

- Please allow up to 14 days from the time you mail your prescription to us until you receive the medication back in your mailbox. In most cases, it will take less time.
- Faster shipping is available by requesting overnight or second-day delivery at an additional cost to you. Please call us toll free at 1-866-744-0621 for faster shipping details.
- **AmeriPharm can only dispense the quantity prescribed by your doctor**, so be sure to verify that your doctor wrote the prescription for 90 days with 3 refills to authorize a year's supply (when appropriate).
- Your order will include additional forms, or you can visit our web site at [www.AmeriPharmInc.com](http://www.AmeriPharmInc.com) to print as many as you like. Or, call us toll free at 1-866-744-0621 for additional order forms.

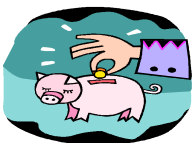


### Save Time

- ✓ No trips to the pharmacy
- ✓ No waiting in line
- ✓ Fast, convenient service
- ✓ Prescriptions delivered to your door or PO Box

### Save Money

- Your AmeriPharm co-payments are generally lower than co-pays at your retail pharmacy.
- Generic medications will be used when available and appropriate. If you prefer a brand name, your doctor can request it on the **original prescription** that you send us. By choosing a brand name, you may increase your co-payment. Make sure to verify all plan details as needed.



## Our Commitment To You

- AmeriPharm uses the latest technology available for the highest level of accuracy.
- Your prescription is filled and mailed to you immediately after it is received.
- AmeriPharm maintains the highest standards of confidentiality.
- AmeriPharm's experienced pharmaceutical experts and registered pharmacists fill your prescription. Our Quality Check Process verifies your order to ensure you get the right medication and the correct dosage for every prescription. Our nationwide screening system checks your prescription for interactions with your medications filled at other pharmacies.



## Customer Service

We value you as a customer and work hard to measure up to the quality of customer care that we expect and you deserve.

Call us toll-free: 1-866-744-0621  
Monday – Friday 7:00 a.m. – 10:00 p.m. Central Time  
Saturday 8:00 a.m. to 5:00 p.m. Central Time

Or, send an email to: [www.AmeriPharmInc.com](http://www.AmeriPharmInc.com)



## After Hours Messaging

An AmeriPharm Customer Service Associate will respond to your inquiries within one business day.

**Messages can be left 24-hours-a-day (1-866-744-0621) for:**

- Refills
- Order status
- Pharmacy assistance
- General questions



**We look forward to servicing your mail order prescriptions needs.**